

ORB Telemedia Ltd - Privacy Statement

This privacy statement is available in order to demonstrate our firm commitment to privacy and to disclose our information gathering and dissemination practices. Questions regarding this statement should be directed to us by contacting us using the details found on our contact pages.

Privacy Policy

We are a provider of end user telecommunications services, consumer's electronic equipment and support information. We invite you to explore our Web site, forums, and information sections and find out what all the talk is about.

Information this Site Gathers/Tracks

Our web site logs IP addresses and browser types, but we do not link IP addresses to anything personally identifiable. This means that a user's session will be tracked, but the user will be anonymous. You can browse our site without entering any personal information and therefore remain anonymous during your visit. Keyword search strings used to reach our site may also be logged.

Registration

We hope that all of our visitors will register with us so that we can learn more about you our valuable customers. Our registration form asks users for name, email address, preferences, and various types of demographic information. We encourage all visitors to register with us and to join in our Forum

Lists.

We maintain a separate list of email address which we use to send you our newsletter containing news about the subjects you and fellow readers have asked us about. If you would rather not receive the newsletter, but would still like to register, you may register in our forums, but not in our newsletter.

Preferences and demographic information are used to help us improve our service and products. The more we know about you, the better we can serve you. Visitors may choose to voluntarily "Sign In", or request our Free online newsletter, use the Tell a Friend feature, complete a Visitor Survey, enter our contests, or request information from us. If so, we may on our own behalf send you Email, copies of our Free newsletters or surveys.
(We will delete your Email address on request. Email addresses are not sold on to 3rd parties)

The only other place that we collect personal information on our Web site is on the order forms, which ask for billing information such as name, postal address, email address and credit card number should you decide to place an order online.

Use of the Information this Site Gathers/Tracks

Our Website logs IP addresses for systems administration purposes and these logs are analyzed to constantly improve the value of the materials available on the website.

Surveys and Relationships

Our online surveys ask visitors for contact information (like their email address) and demographic information (like their postal code, age, or number of persons within household). We use contact data from our surveys to send the user information about our company. Demographic and profile data is also collected at our site.

The Company maintains special relationships, with various strategic partners, business partners, and operates several co-branded sites. The operators of the co-branded sites may gather additional information; the Company sometimes has access to some or all of the information, and the Company's partner's use of the information is not within the Company's control.

Bulletin Boards / Forums

Our Community Bulletin Boards allow users to post without registering. We ask visitors to register so we can track the quantity of questions and answers, and to recognize longer standing with member status instead of visitor or apprentice. We also have a number of volunteer forum moderators. The information posted therein is therefore not in our control. For those visitors who do register, they have the ability to edit their posts after posting, receive an email when a question is answered. These are optional, and are selected by each member individually. Registrants on the Forum do not get newsletters unless they subscribe as well.

Order Forms

The information that we require on our order form(s) is only used to process your orders quickly and accurately. Your contact information will only be used to send you the product that you purchase and your billing information will only be used to bill you for that product. This information may be used for marketing purposes by us. The customer's contact information is also used to contact the visitor when necessary. Users may opt-out of receiving future mailings.

Sharing of the Information this Site Gathers/Tracks

For those visitors who register with us, we may choose to share your name, email address, preferences, and demographic information with select partners so they can present you with

special offers. Though, as mentioned above, you may tell us that you don't want your information shared, in which case we will of course respect your wishes. Please see the Opt-out section below. The information that you submit on the order form (contact and billing information) is never shared with any third parties, including our partners.

Security

When you place an order online, your personal information and credit card information are scrambled using encryption technology by either ourselves or our processing agent(s) - example paypal before being sent over the Internet. This makes it virtually impossible for your information to be stolen or intercepted while being transferred through cyberspace. When we receive your confirmation of payment of your order, your address name and order is kept encrypted until we're ready to process it. In addition, we never store nor have access to your credit card information from our web site and is therefore safe from "hackers."

Links and Linked Sites

Our website contains links which may including framing in of pages from other Web sites we have selected. We maintain a database where visitors can post Links this area includes a visitor rating system.

Please be aware that our privacy policy does not apply to these linked sites. We encourage you to read the posted privacy statement whenever interacting with any Web site.

Cookies

Our site uses cookies to keep track of items in a shopping cart and to provide our visitors with a tailored user experience. With the help of cookies, we can present customized content and ads that will be of more interest. We may also choose to use cookies in our Community Forums to remember members passwords so they don't have to re-enter them each time they visit the site. You have the option of setting your browser to reject cookies. However, if certain cookies that track your purchase are rejected then we won't be able to keep items in your cart.

Advertiser Cookies

You may be served cookies from our advertisers or advertising agencies while visiting our site. We do not control, nor do we have access to any of the information they may collect.

Opt-out Policy, Correcting and Updating

If at any time after registering, you change your mind about receiving the newsletter or sharing your information with third parties, you may visit the site and unsubscribe automatically from the link on every content page. You may also use this feature to delete an old address or add a new one.

General Advice

Finally, although ORB Telemedia Ltd has a very strong Privacy Protection policy on our end, and we do our utmost to protect privacy of all visitors, we bear no responsibility for anyone else's conduct with respect to material you transmit. As is true with ANY Internet usage and access to ANY Website, if you are using someone else's computer, or someone else has access to your computer, or you are using a corporate or other "network", it may be possible for that "someone else" or the "network" operator to retrieve copies of Email you sent from the computer and/or to trace the places you have been visiting on the Internet.

Amendments

We may amend this Privacy Policy on a prospective basis (i.e., for future visits) at any time by posting a revised policy on our Web site. Further, nothing in this Privacy Policy is designed to protect the privacy of visitors whose use of the Company's Website is, in our opinion, or that of our attorneys, solicitors or affiliates is intended for illegal, improper or abusive purposes, for purposes of marketing or solicitation, or would violate any other terms and conditions relating to use of the Web site.

This Privacy Statement is effective May , 2011 and was reviewed July 2014